

## Welcome to Kissing Camels from your Security Service: 719-473-5980

Please take a moment to review the following helpful information.

### Security Service:

The mission of the Security Service is to maintain a safe environment for Kissing Camels Estates residents and guests. Traffic is monitored so that only residents, guests and authorized persons are allowed into Kissing Camels Estates.

1. Assisting in emergency situations is also a responsibility of the Security Service. If the situation is life threatening, dial 911, then notify Security Services at 473-5980. We will assist until emergency personnel arrive. We assist the city police, firemen, and paramedics when they enter the Estates. All Security Officers are qualified in First Aid and CPR, and are certified to operate the Automatic Electronic Defibrillator. Basic First Aid equipment is kept in the patrol vehicle and at the Gatehouse for use as needed.
2. The Security Service is staffed 24-hours a day, 7-days a week.

### Security Concerns:

1. Please inform the Gatehouse when you will be away from your home and your estimated return date by completing an Away Notice Form. We will place your name on an Away Notice Listing that will assist us in monitoring any suspicious activity. We also suggest stopping your newspaper delivery while you area away.
2. Residents need to inform the Guardhouse of guests or contractors you are expecting. The Resident Information/Authorized Visitation Form is designed to allow authorized visitors to enter the Estates with the use of a guest pass. Guest passes will be issued to workers, family members, or friends who visit frequently, upon completion of the form.
  - a. If a guest pass is needed for a temporary period of time, at least a week or longer, specify the dates you would like the guest to have access.
  - b. Worker passes are commonly issued for up to one year upon your request.
  - c. Family guest passes can be issued on a more permanent basis unless informed otherwise.
  - d. Please call the Gatehouse (or provide a guest list) if you are expecting a large number of guests at your residence for a gathering and/or party. This will help Security Services identify your guests and direct them to your home.
3. All residents must have a KCE or GGC decal attached to their vehicles. This will assist us in keeping resident traffic flowing at the Gatehouse. These decals are issued at the Gatehouse.
4. The Monitoring Agency Notice form was designed to allow Security Services to assist with emergency alarms in Kissing Camels Estates. By completing the form, you will assist us in making the proper notifications using the contact information provided.
5. The North Gate and the East Gate (near King Soopers) entrance and exits are monitored by camera and the mobile Security Patrol. Access to these gates is optional. To obtain access the resident must complete a Gate Entry Card Request form and obtain an Automatic Gate Card for a fee. Payment can be made with cash or through a check payable to KCPOA (Kissing Camels Property Owners Association) at the Gatehouse. Gate Entry Card Request forms are processed 8:00 a.m. – 4:00 p.m. Monday through Friday.
6. You can assist Security Services in keeping the Kissing Camels Estates secure by reporting any suspicious activity to the Gatehouse.
7. Please help keep Kissing Camels Estates safe by observing all posted speed limits.
8. When entering past the Gatehouse after dark, please use your parking lights only. It will be easier for the Security Service to observe your vehicle decal. Bright lights hamper us from making an immediate identification.
9. Security Services will issue Pet Tags, as required by the Property Owners Association, for cats and dogs in addition to normal city licensing. This will assist us in identifying your pet if it leaves your property.
  - a. it is the resident's responsibility to control their pets at all times.
  - b. Pets are not allowed to run loose on the Estates, on your neighbor's property, or on the golf course.